



The Department of Governance and Public Policy at the Ludovika University of Public Service cordially invites you to our international online workshop on:

## **Resilience in public services**

The necessity of keeping public services running against all odds and under all circumstances is not new. The challenges, however, appear to relentlessly renew and change in character: public instability, environmental emergencies, fiscal difficulties, and technological changes tend to push public service providers to the brink. Operating public services have considerable adaptive and absorbing capabilities which may be substantial but are far from infinite. The concrete forms of adaptive solutions on complex planning, minimizing risks, innovation of services, selecting and motivating personnel, and maintaining public trust are endless, while the ultimate purposes remain unchanged: educating the young, helping the poor, healing the sick, and protecting the innocent.

The online workshop organized by the Department of Governance and Public Policy invites you to actively participate in the discussion about all these issues, according to the following details.

**3 December 2024**

**Time:** 3 December, Tuesday, 2024, 9:00 (US Eastern Time),15:00 (Central European Time),  
16:00 (Eastern European Time).

Join our meeting by clicking on the following link:

[https://teams.microsoft.com/l/meetup-join/19%3ameeting\\_Njg2OTFiNjktZTc5My00ZGExLWIwNDItYWQ0MGQ1YjZjOTc3%40tbread.v2/0?context=%7b%22Tid%22%3a%22cea28e33-0b6b-4c2c-a208-ff402705b081%22%2c%22Oid%22%3a%2275f8ce06-4022-4d41-8c88-d19c238d20b4%22%7d](https://teams.microsoft.com/l/meetup-join/19%3ameeting_Njg2OTFiNjktZTc5My00ZGExLWIwNDItYWQ0MGQ1YjZjOTc3%40tbread.v2/0?context=%7b%22Tid%22%3a%22cea28e33-0b6b-4c2c-a208-ff402705b081%22%2c%22Oid%22%3a%2275f8ce06-4022-4d41-8c88-d19c238d20b4%22%7d)

*Presentations: 15 minutes each, total time of the session with Q&A is 2 hours.*

Greetings and Opening Remarks: **Resilience in Public Services: Challenges and Newer Challenges**

Presenter: **Marton Gellen**

Title: **New Public Governance in Romania: The State of The Art**

Presenter: **Diana-Gabriela Reianu**

Title: **Approaches to Solutions of Municipal Fiscal Distress: A Descriptive Case of Mattison, IL**

Presenter: **Natalia Ermasova**

Title: **Leveraging organizational agility to strengthen financial resilience in digital financial systems**

Presenter: **Younhee Kim**

Title: **Building Adaptive Capacities: Lessons from Wisconsin Nonprofits' Responses to COVID-19**

Presenter: **Erica Ceka**

*Wrap-up and open discussion.*

## Meet the Presenters



**Diana-Gabriela Reianu**, Associate Professor, Faculty of European Studies at Babes-Bolyai University, Romania



**Natalia Ermasova**, Full Professor, Coordinator of the Master of Public Administration Program at Governors State University, Illinois



**Younhee Kim**, Associate Professor in the School of Public Administration, Penn State University



**Márton Gellén**, Associate Professor at the Ludovika University of Public Service, Hungary



**Erica Ceka**, Assistant Professor in the Master of Public Administration Program, Governors State University, Illinois

