**Organizational development and innovation in public service organizations dealing with migration management**

In my presentation, I am looking for an answer to the ways in which Migration Services are able to take advantage of innovation and organizational development opportunities. Considering the use of robotics and artificial intelligence. I focus on the organizations of the administration, the police and the army. There is a shortage of labor currently affecting the whole of Hungary, so solving this problem is of utmost importance in the case of the organization dealing with migration. Balancing expectations and development opportunities.